

# Endo- Exo-genous shocks

*in "sales"*

Marcel AUSLOOS & Renaud LAMBIOTTE

SUPRATECS, B5, U. Liège, B-4000 Euroland

# Content

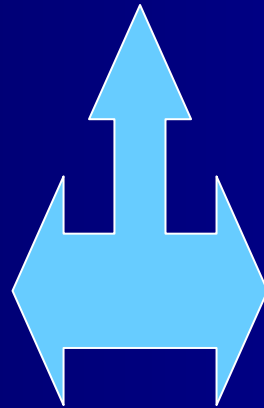
- Introduction
  - Questions : « shocks » !
  - Sales : books & records
- Data !!!
- « Theory » !!!!!!!!
- Conclusions: universality ? differences ?

# Fluctuation-dissipation theorem:

Key tool of Statistical Mechanics

.... should relate 2 sorts of dynamical features.

Fluctuation phenomena,  
i.e. stochastic  
deviations from the  
Equilibrium State.



Dissipative response  
of the system to an  
external field

But, economical systems are far out-of-equilibrium...

# Experimental reproducibility

A first requirement in order to apply a **fluctuation-dissipation** theorem to *sales* is the existence of a well-defined macroscopic friction (= dissipation) process in the system

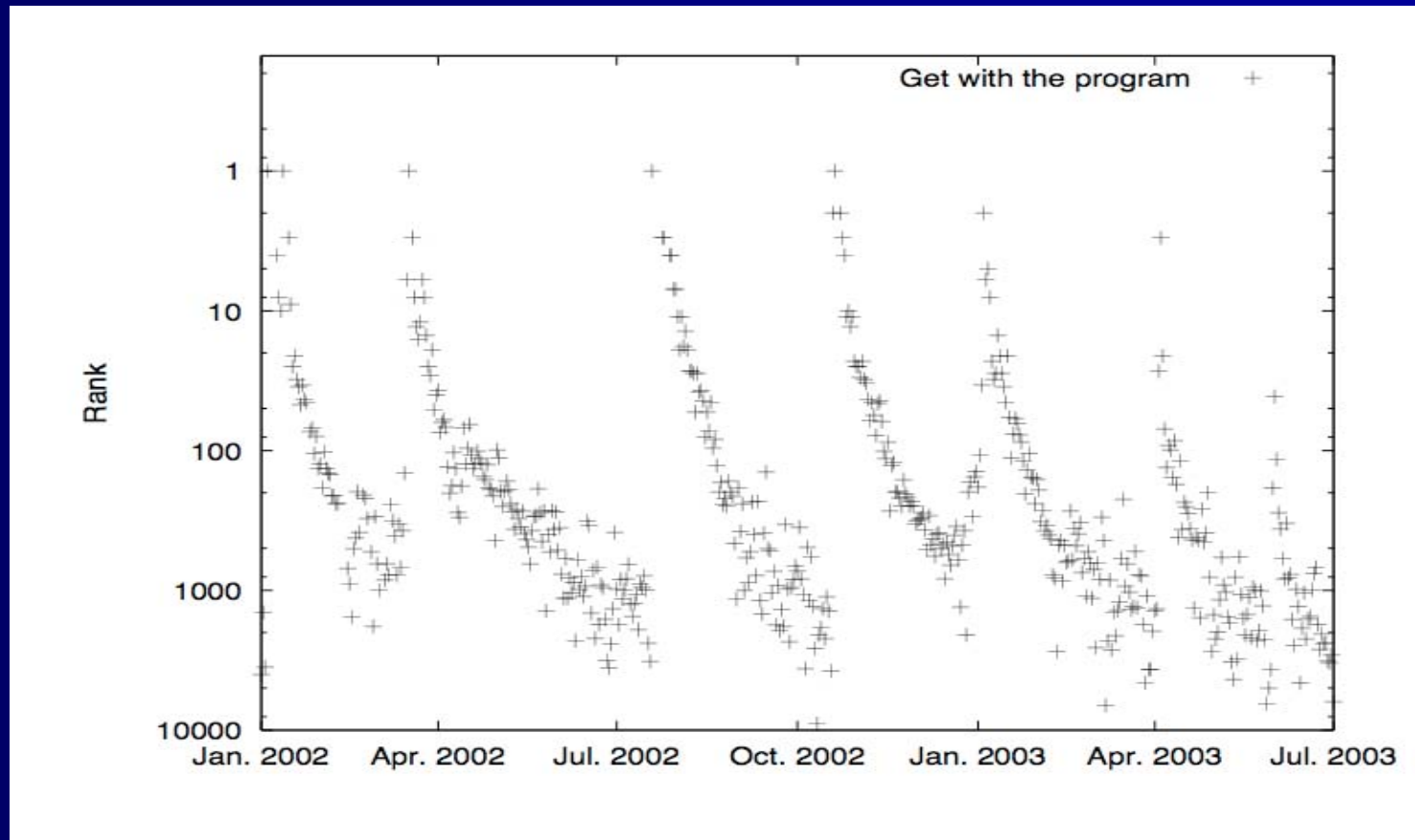
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*Equivalent* systems should evolve according to the *same* macroscopic law

# Two kinds of shocks (1)

Exogenous shock:

Response to some external field: ...

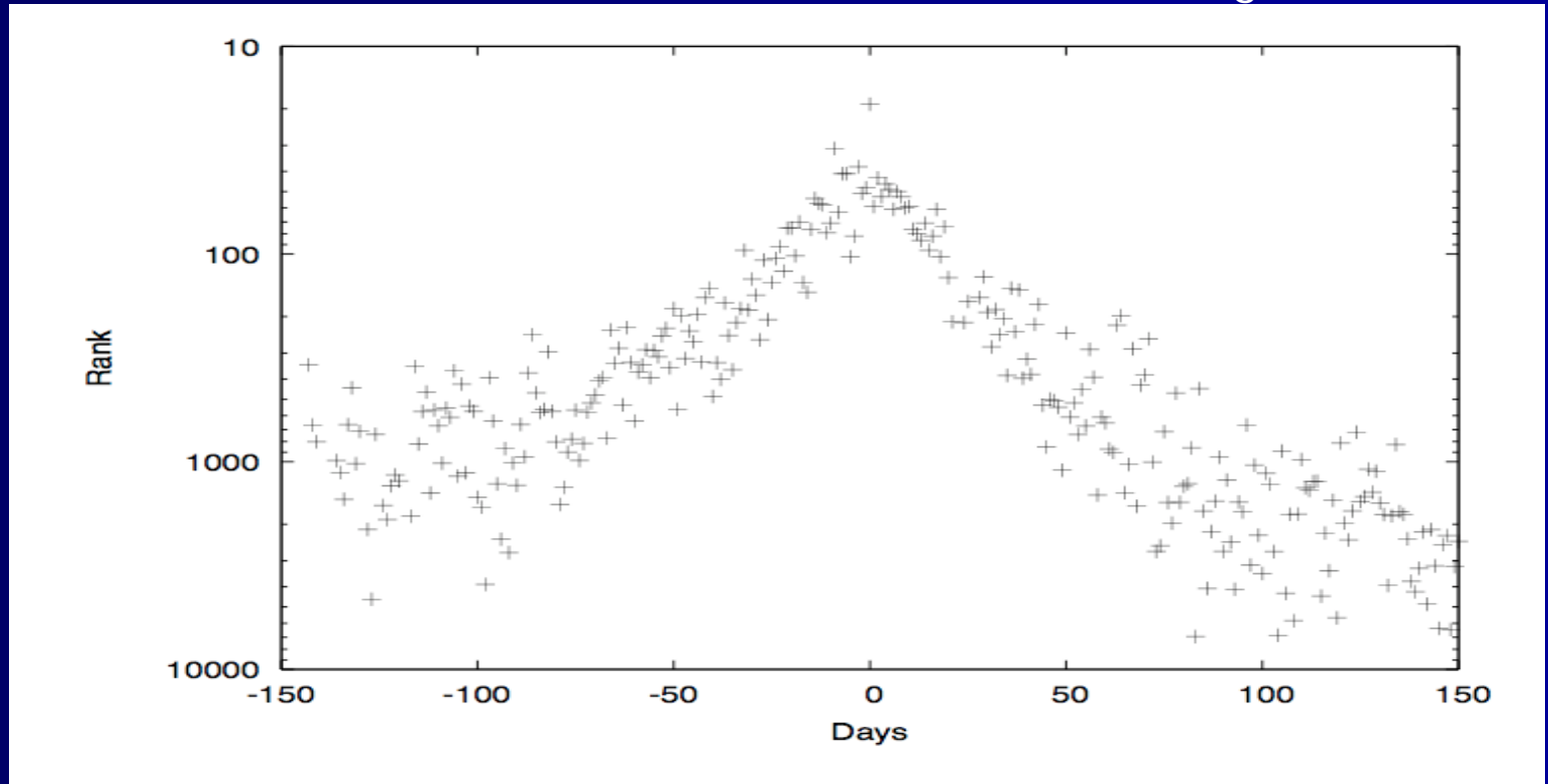


# Two kinds of shocks (2)

Endogenous shock :

Spontaneous evolution of the system  
(Self-Organized Criticality)

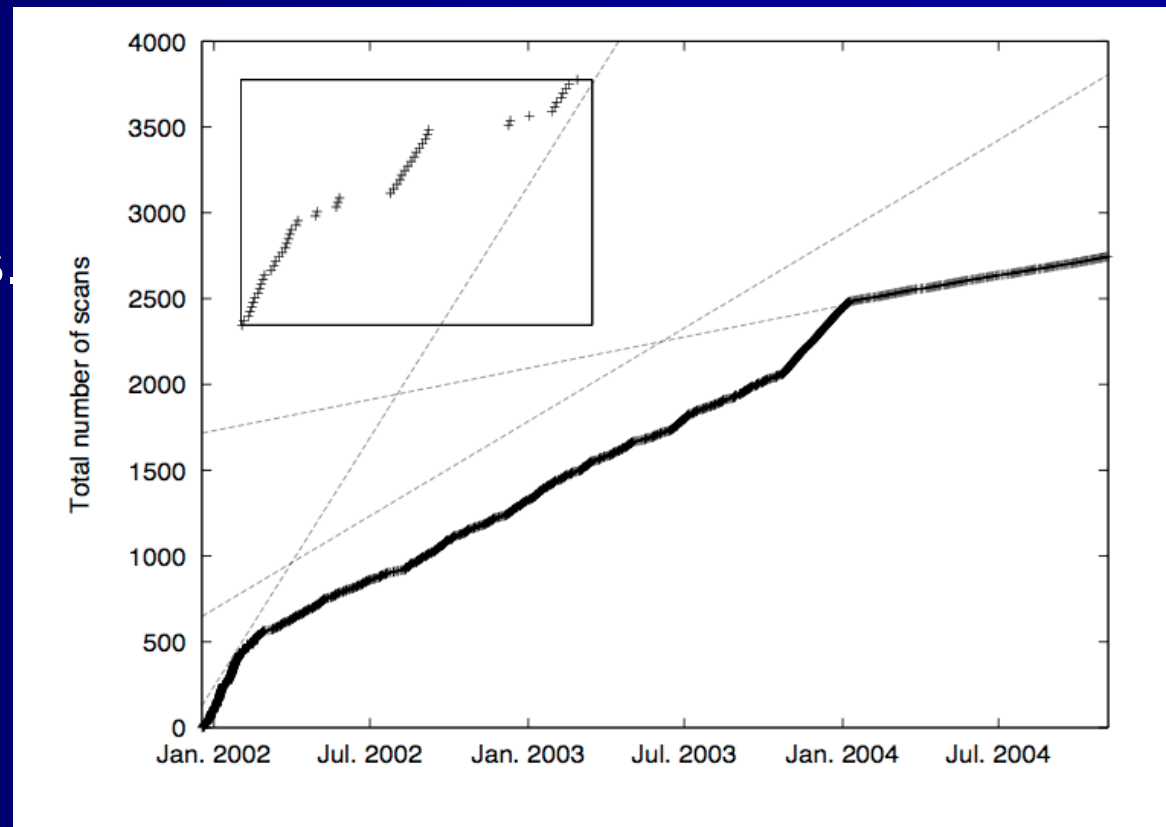
D. Brown :  
Angels & Demons



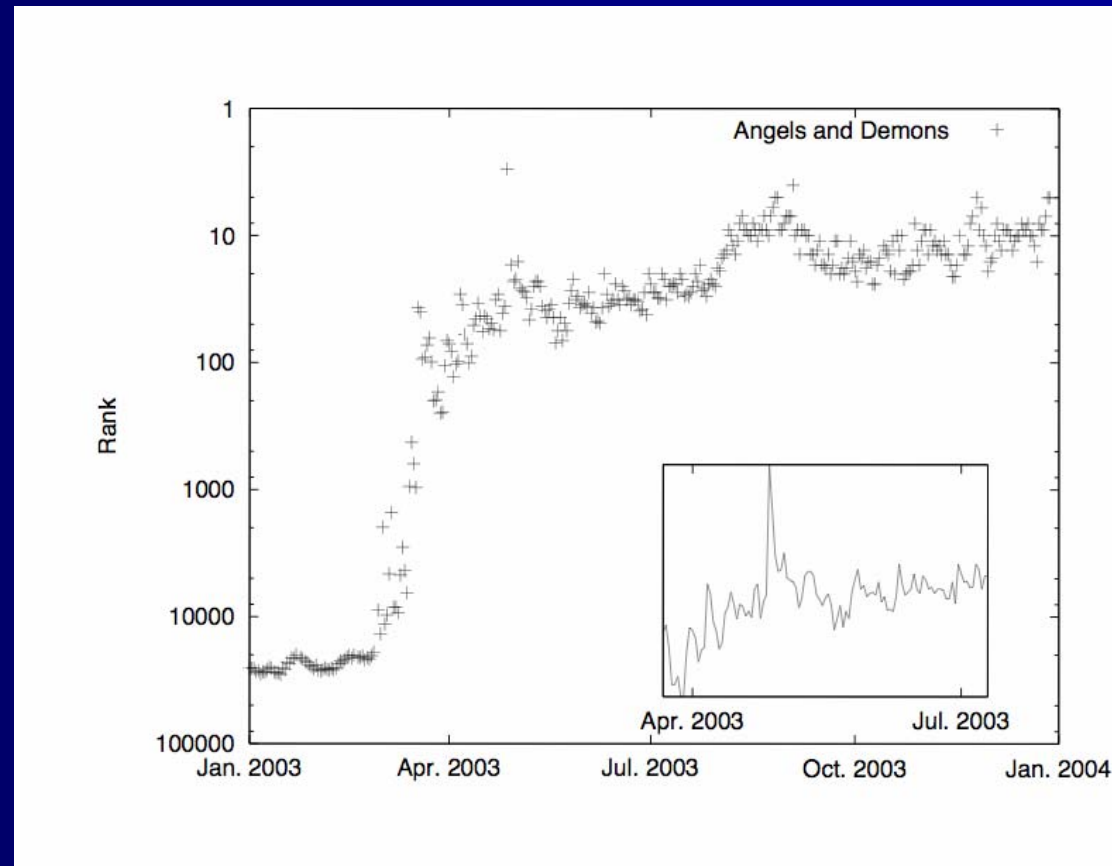
# Methodology

**Junglescan.com:**  
time series of the (SALE)  
ranks from **Amazon.com**  
sales.

**No** direct access  
to the value of the sales.  
Technically, there are  
“problems” due to:  
-rank assignment  
methods  
-Non-constant  
scanning rate...



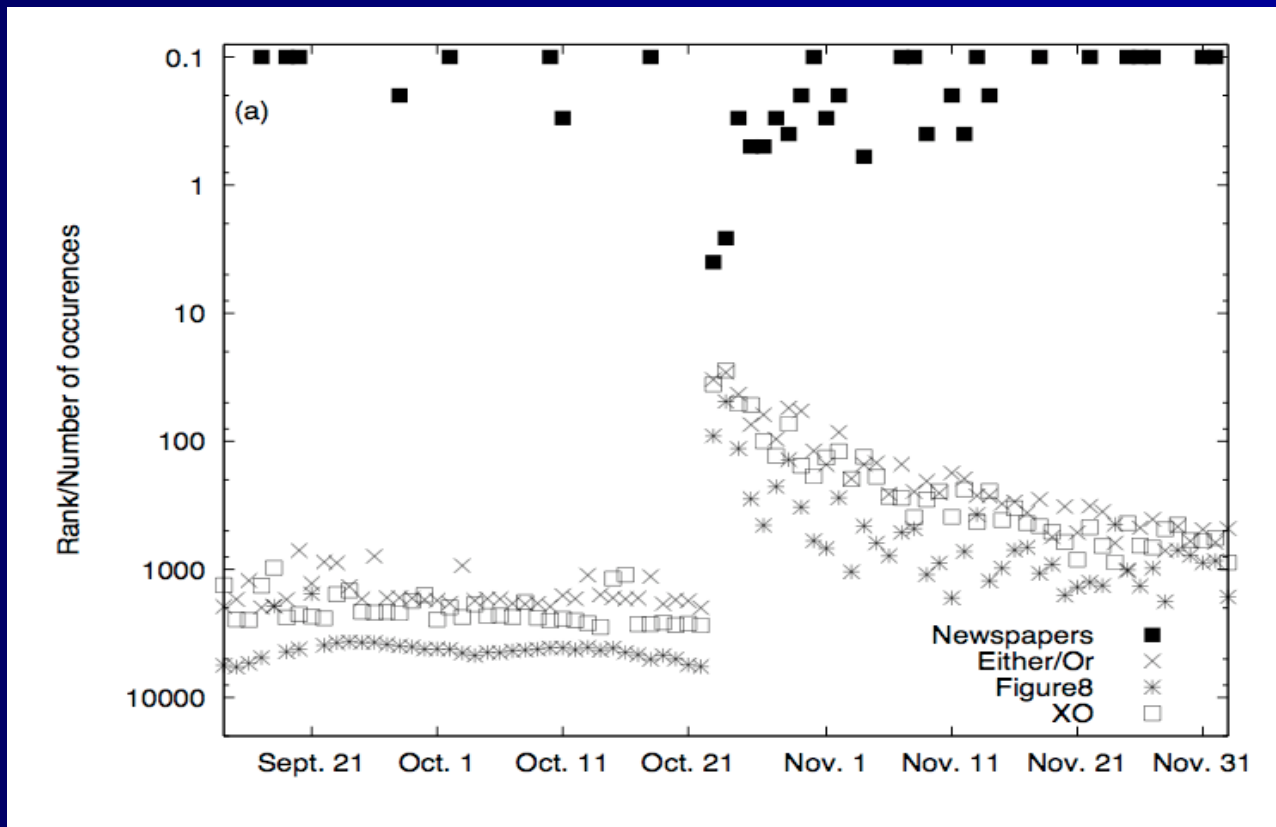
# « Ranking »





# In music "sales"

Sales of 3 albums by Elliott Smith:  
Figure 8 (2000), XO (1998) and Either/Or (1998)  
=> Abrupt increase of sales, after his death (2002),  
*followed by a slow relaxation*

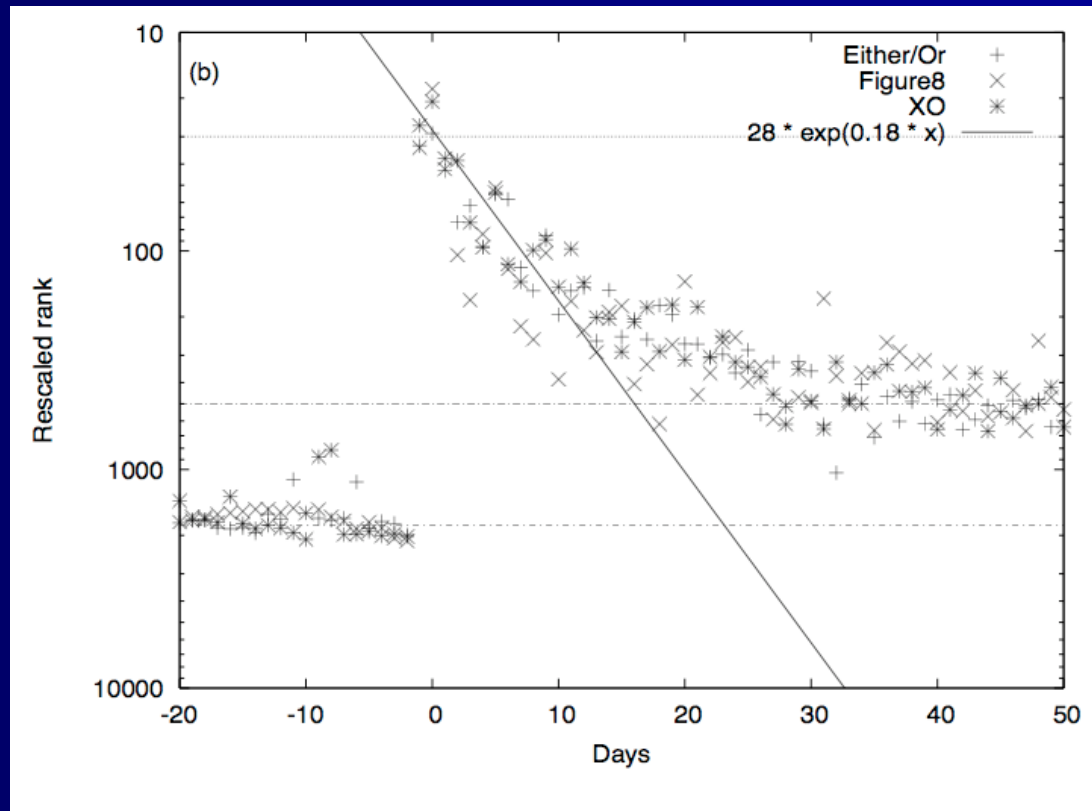


# In music sales

Rescaled ranks around the **exogenous** shock

⇒ Similar **exponential relaxation**

followed by a saturation toward a new stationary state

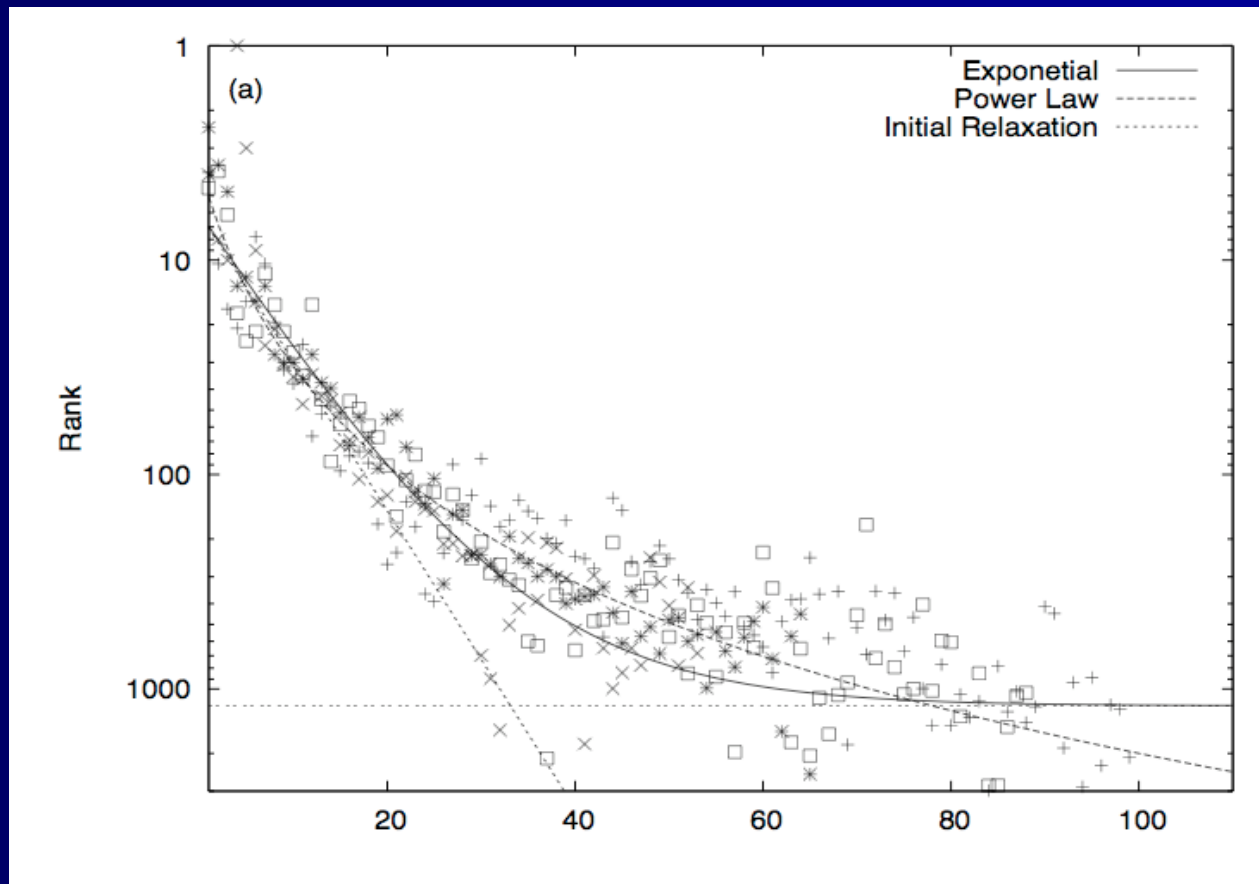


Elliott Smith

# In book "sales"

Response of one system to several "equivalent" shocks

Jumps due to appearances at the **Oprah Winfrey Show**



Get with  
the program

# Theoretical description:

Sornette et al. (2004):  
epidemic model with long time memory

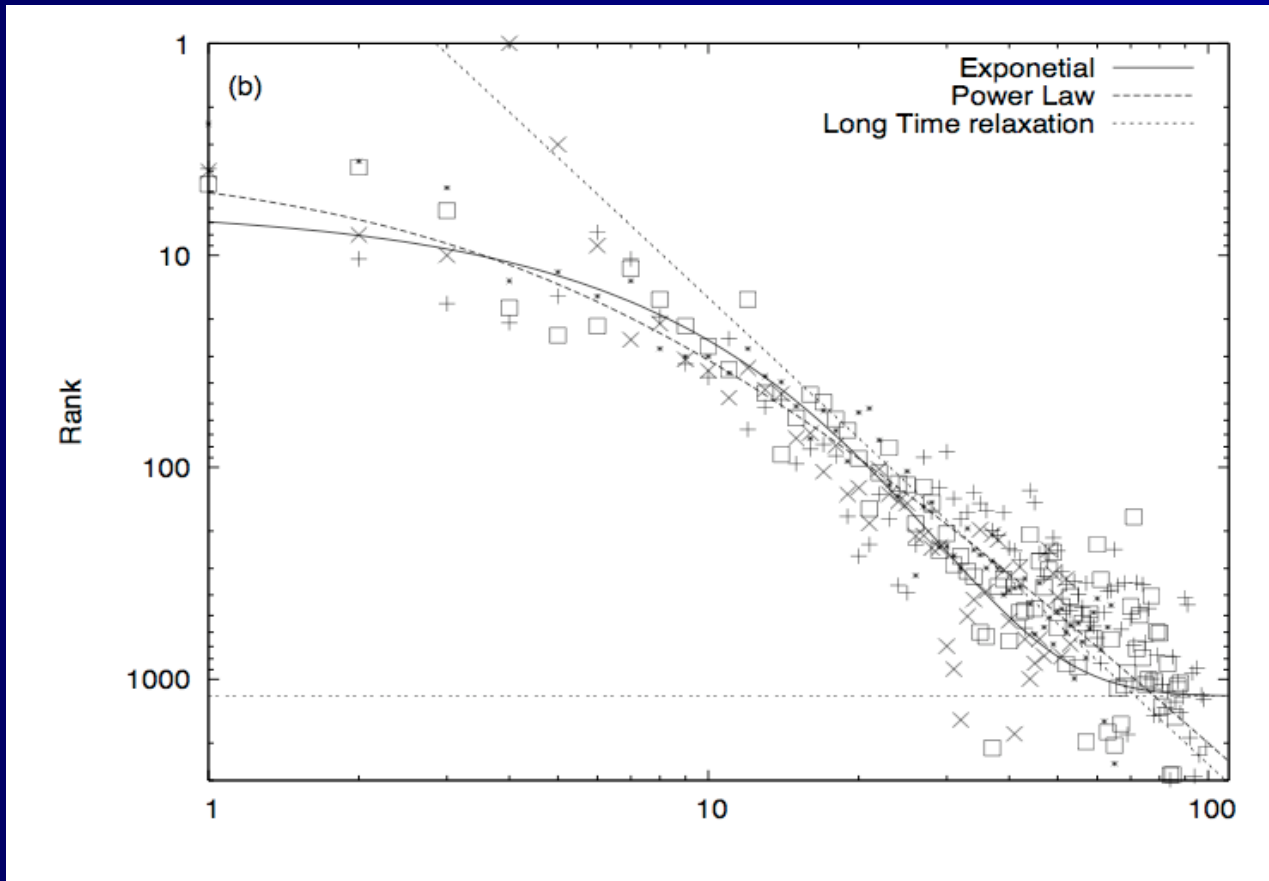
$$R \sim (t_C + t)^\mu$$

RL & MA (2005) :  
exponential relaxation + saturation

$$R = (R_\infty^{-\frac{1}{2}} + (R_0^{-\frac{1}{2}} - R_\infty^{-\frac{1}{2}})e^{-\frac{\lambda}{2}t})^{-2}$$

# In book sales

Over 100 days, it is difficult to discriminate between an exponential relaxation and a power-law.



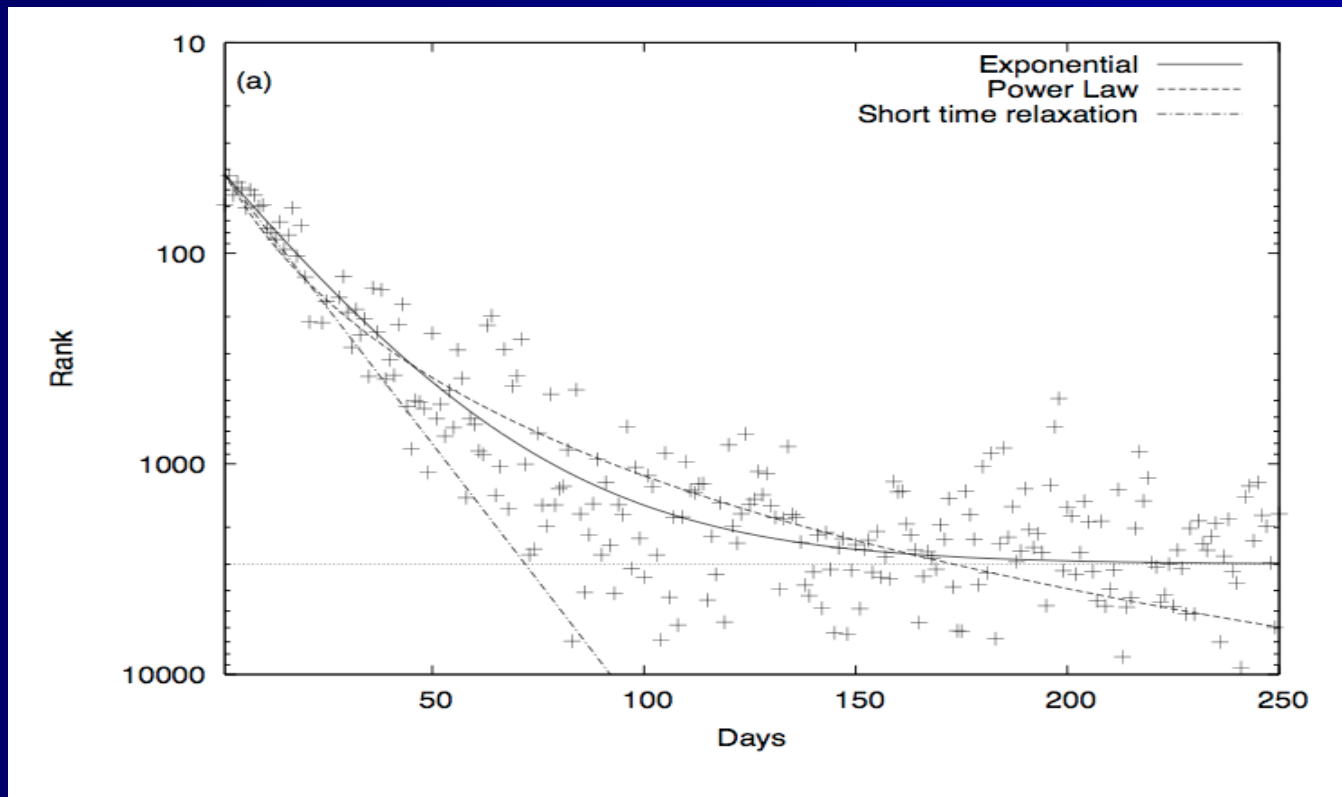
# In book sales

Focus on long(er) time relaxations :

Human and Earth by N. Roberts

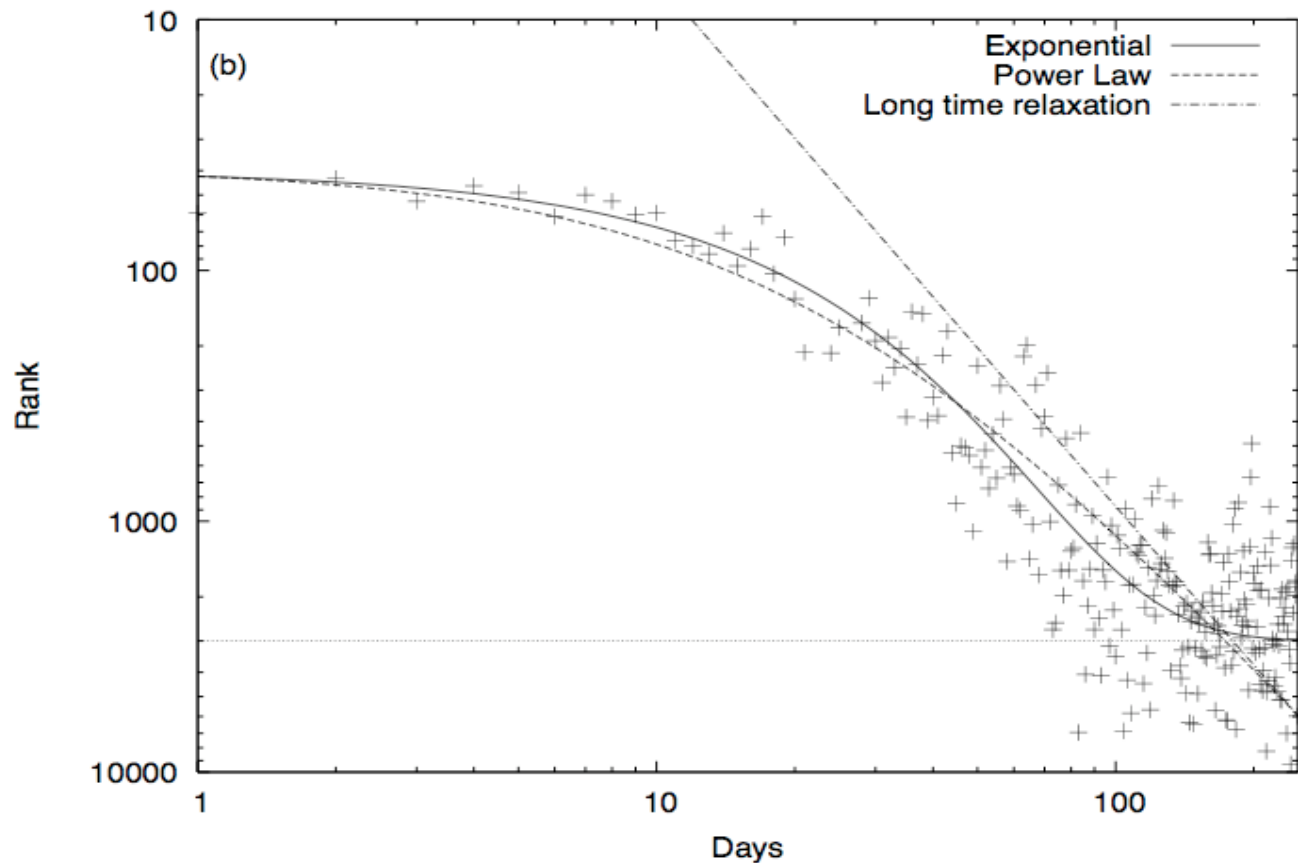
Similar behaviour over 200 days.

Using the Sornette et al. description, **unrealistically** high value of  $t_c = 25$  !!!



but/and in log-log scales :

Human and Earth by N. Roberts



# Universal features

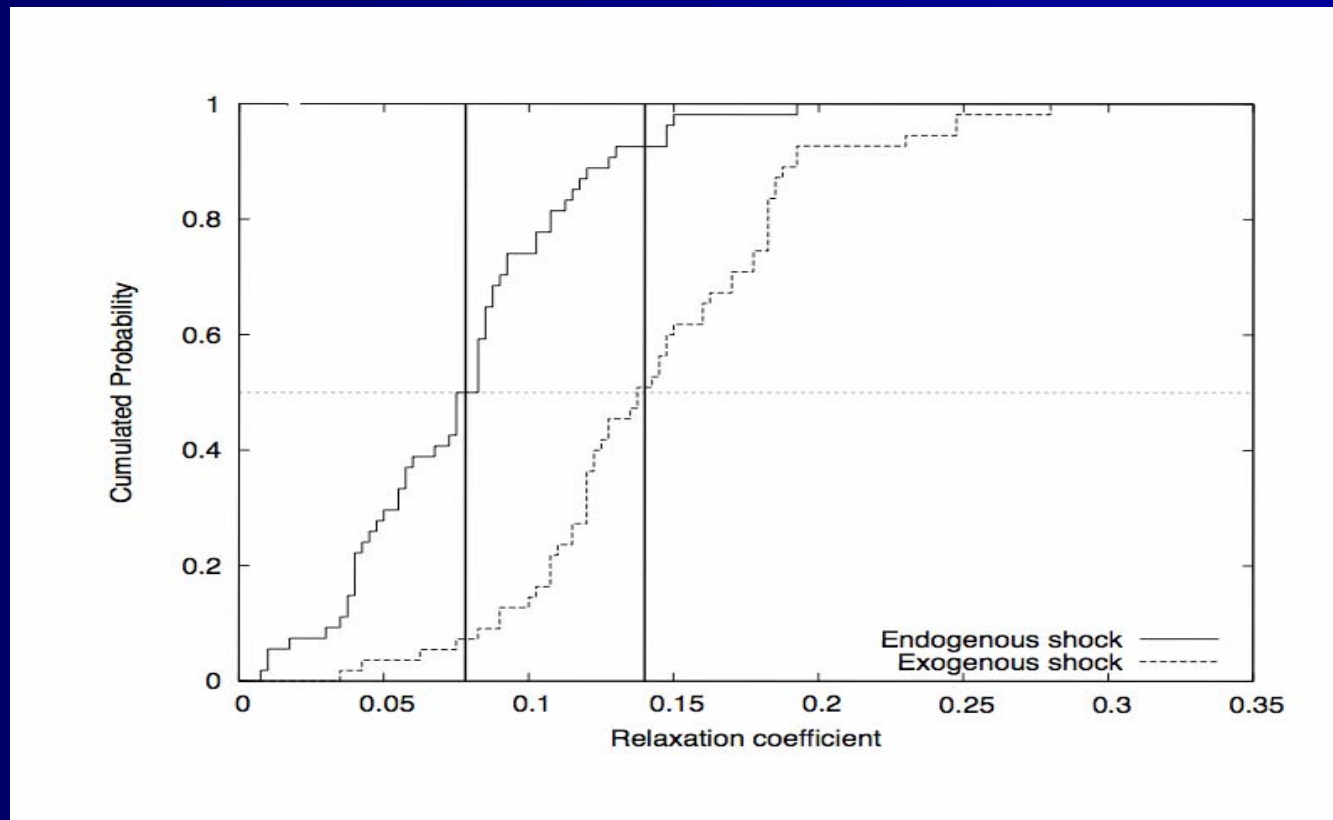
Sornette et al. show that  
exo- and endo-genous relaxations differ  
on the long time scale, i.e. different  
exponents  $\mu$  for the power-law relaxation

In contrast, we discriminate shocks  
by their *short-time* behaviour :  $\lambda$   
.... the relaxation time seems to be  
**twice shorter**  
in exogenous shocks  
than in endogenous ones.



# Universal features

Consider 111 shocks extracted from the *junglescan* data and visually discriminated by focusing on the pre-shock acceleration



# Risk features

*sale strategy !*

The difference between fiction and reality is that fiction has to make sense. **Tom Clancy**

Isn't it interesting that the same people who laugh at science fiction listen to weather forecasts and economists? **Kelvin Throop III**

There are three kinds of lies:  
Lies, Damn Lies, and Statistics. **Benjamin Disraeli**

There is no such thing as 'soft sell' and 'hard sell.'  
There is only 'smart sell' and 'stupid sell.' **Charles Brower**

# Conclusions

- Empirical analysis of responses in sales shocks
- “Experimental” reproducibility suggests the existence of a well-defined *friction law*
- Endo- and Exo-genous shocks can be *discriminated by their short-time relaxation*